

**JIM ZALUD, LAW ENFORCEMENT EDUCATOR, PRESENTS:**

# **CRISIS**

## **COMMUNICATION TECHNIQUES**

**REGISTER  
TODAY**  
at  
[JimZalud.com](http://JimZalud.com)



The primary focus of the course will be to provide Law Enforcement Officers and Civilians employed by Law Enforcement Agencies with a basic understanding of the specialized skills, knowledge and approach to resolving a crisis situation.

### **COURSE GOALS:**

- 🛡️ Introduce participants to the concept of crisis.
- 🛡️ Provide participants with the pragmatic definitions of common terms associated with crisis communication.
- 🛡️ Outline the various realms in which crisis are common.
- 🛡️ Offer techniques and skills for those who are required to mitigate crisis as part of their employment.
- 🛡️ Provide a cadre of resources for referral of individuals in a crisis.

**REGISTER TODAY AT [JIMZALUD.COM](http://JIMZALUD.COM)**